

CASE STUDY

Overview:

EMW already had a document restyling tool, which had been in use for almost a decade.

They replaced this with Template Studio Transform, delivering cost savings, a 50% increase in user uptake and improved document styling speed and functionality.



PROBLEM

EMW's existing software solution was not effective in maintaining house style and consistency of formatting across a range of documents. There were also issues with cross referencing within documents, which were difficult and time consuming for users to resolve. Despite receiving extensive training, the existing solution was still proving difficult to use and costly to maintain.

SOLUTION

EMW approached Novaplex for advice and Template Studio Transform was recommended as the best restyling solution for their business.

'Transform' software allows users to:

- ✓ Rebrand
- ✓ Restyle to firm house style
- ✓ Fix numbering and styling issues
- ✓ Review cross references - broken, possible & active
- ✓ Review definition terms - in use, consistency, sort
- ✓ And so much more...

BENEFITS

- ✓ Easily fix document styling and consistency issues
- ✓ Add and fix cross references easily
- ✓ Reduce document review and fix time
- ✓ Increase user technology uptake
- ✓ Improvement in software speed and reliability

RESULTS

EMW have also seen a 50% improvement in success rate when transforming documents that have traditionally been hard to restyle when compared to their previous solution.

EMW FEEDBACK

“ Novaplex listen. They are incredibly responsive to our needs and have proven they are agile enough to deliver a tailored solution that works for our business. We will make 50% savings year on year, but for me it's not just about price, it's about the value they can deliver. ”

Lee Killner, IT Director

“ Novaplex developed brand new functionality that directly addressed the needs of our business, which are now included as additional functionality in their product. They have offered unprecedented support throughout our partnership. Their service and attention to detail has been above and beyond, exceeding all expectations, and we wouldn't hesitate to recommend them. ”

Tom Burton, Trainer

IMPROVEMENTS

- 100% Faster
- 50% Increase In User Uptake
- 50% Cost Saving
- Improvement In Document Restyling